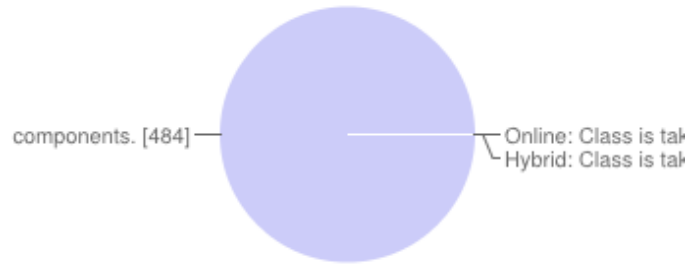


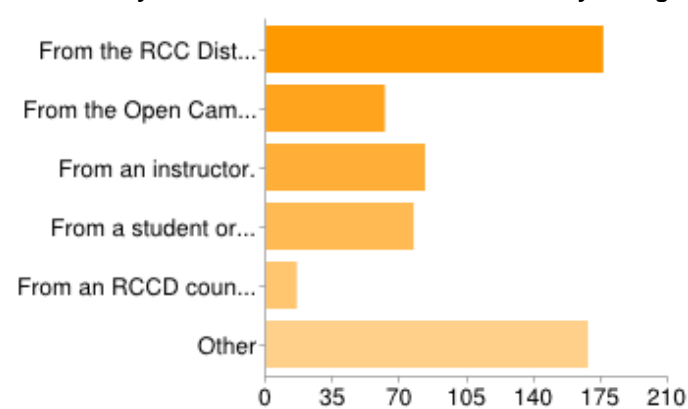
Summary [See complete responses](#)

Please select your course type:



| | | |
|--|-----|-----|
| Online: Class is taken completely over the internet, no campus meetings. | 0 | 0% |
| Hybrid: Class is taken on-line with required on-campus meetings. | 0 | 0% |
| Wed Enhanced: Class is taken on-campus and includes supplemental on-line components. | 484 | 83% |

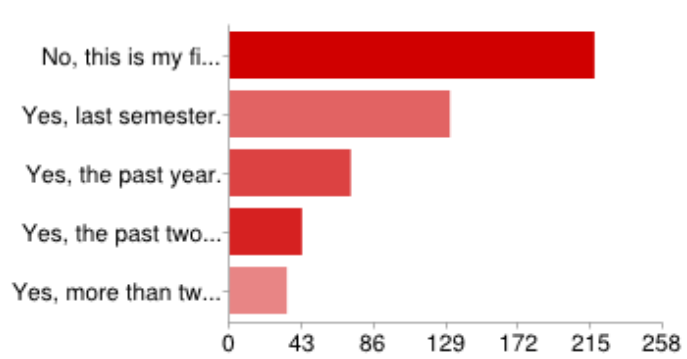
1. How did you find out about Riverside Community College District (RCCD) distance education courses?



| | | |
|--|-----|-----|
| From the RCC District website (www.rccd.edu). | 176 | 30% |
| From the Open Campus website (www.opencampus.com). | 62 | 11% |
| From an instructor. | 83 | 14% |
| From a student or a friend. | 77 | 13% |
| From an RCCD counselor or staff member. | 16 | 3% |
| Other | 168 | 29% |

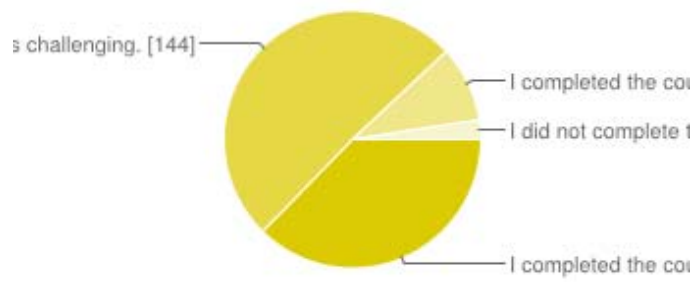
2. Have you completed a distance education course before?

| | | |
|---|-----|-----|
| No, this is my first distance ed course (will skip to question #4). | 217 | 37% |
| Yes, last semester. | 131 | 23% |



| | | |
|-------------------------------|-----------|-----|
| Yes, the past year. | 72 | 12% |
| Yes, the past two years. | 43 | 7% |
| Yes, more than two years ago. | 34 | 6% |

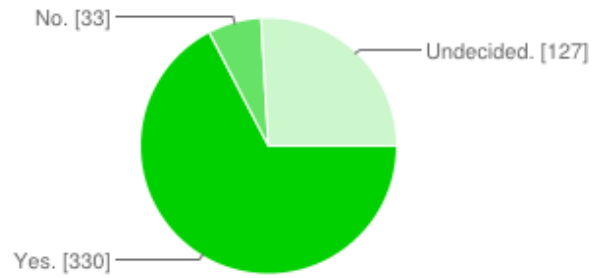
3. Which of the following best describes the difficulty of your last distance education course experience?



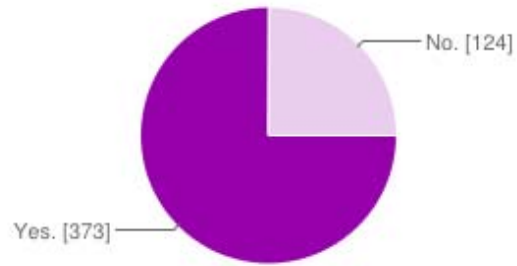
| | | |
|--|------------|-----|
| I completed the course, and it was easy. | 106 | 18% |
| I completed the course and it was challenging. | 144 | 25% |
| I completed the course, and it was hard. | 27 | 5% |
| I did not complete the course. | 7 | 1% |

4. Would you consider taking another RCCD distance education course in the future?

| | | |
|------------|------------|-----|
| Yes. | 330 | 57% |
| No. | 33 | 6% |
| Undecided. | 127 | 22% |



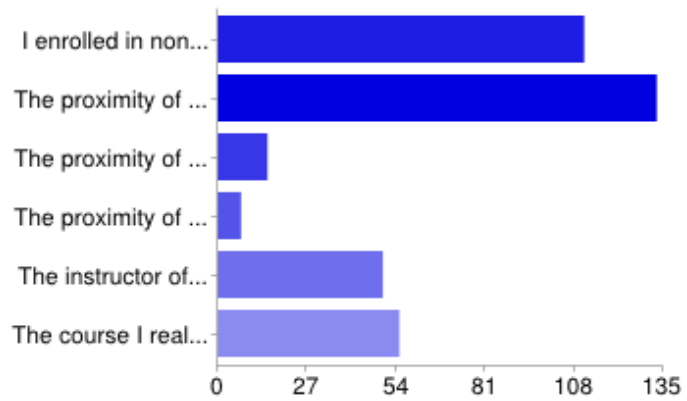
5. Was the location where your distance education course originated (Moreno Valley, Norco, or Riverside) important in your selection?



| | | |
|------|------------|-----|
| Yes. | 373 | 64% |
| No. | 124 | 21% |

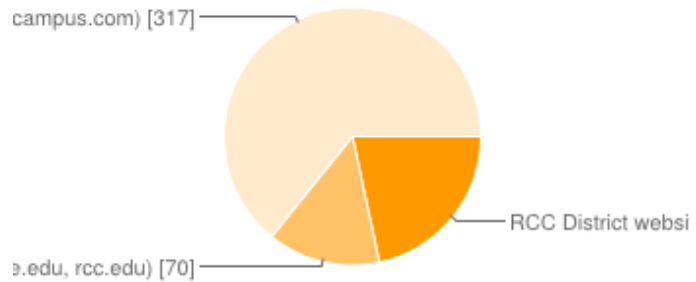
6. What was the primary reason you chose your distance education course at that college?

| | | |
|--|------------|-----|
| I enrolled in non-distance education courses at that same college. | 111 | 19% |
| The proximity of college to my home. | 133 | 23% |
| The proximity of college to my work. | 15 | 3% |
| The proximity of college to my child-care provider. | 7 | 1% |
| The instructor of the course. | 50 | 9% |
| The course I really wanted was not available. | 55 | 9% |



7. How do you access your RCCD distance education course?

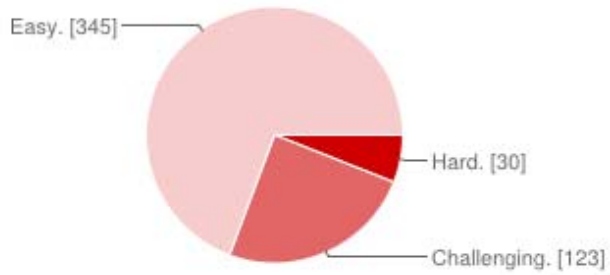
campus.com) [317]



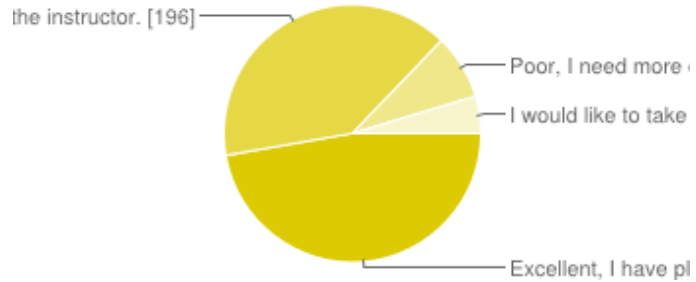
| | | |
|---|------------|-----|
| RCC District website (rccd.edu) | 107 | 18% |
| RCCD College website (mvc.edu, norcocollege.edu, rcc.edu) | 70 | 12% |
| Open Campus website (opencampus.com) | 317 | 54% |

8. Navigating through different sections of your distance education course is?

| | | |
|--------------|------------|-----|
| Hard. | 30 | 5% |
| Challenging. | 123 | 21% |
| Easy. | 345 | 59% |

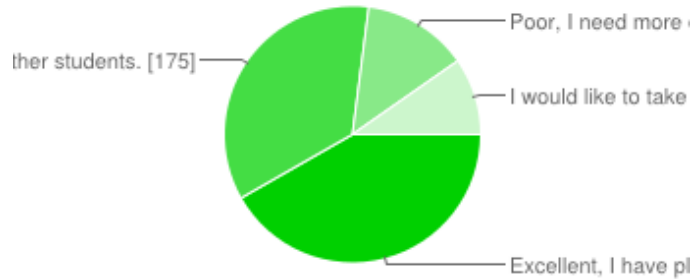


9. Which best describes the level of interaction between yourself and your online-based course instructor?



| | | |
|---|------------|-----|
| Excellent, I have plenty of opportunities to interact with the instructor. | 232 | 40% |
| Good, but I would like more opportunities to interact with the instructor. | 196 | 34% |
| Poor, I need more contact with the instructor. | 40 | 7% |
| I would like to take the course without ever interacting with the instructor. | 23 | 4% |

10. Which best describes the level of interaction between yourself and other students in your online-based course?



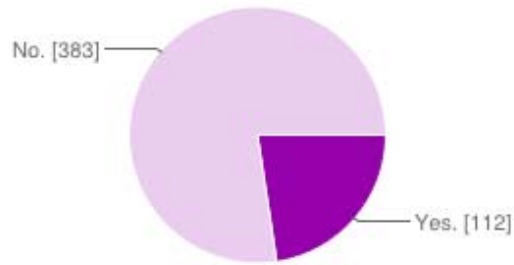
| | | |
|---|------------|-----|
| Excellent, I have plenty of opportunities to interact with other students. | 207 | 36% |
| Good, but I would like more opportunities to interact with other students. | 175 | 30% |
| Poor, I need more contact with other students. | 66 | 11% |
| I would like to take the course without ever interacting with other students. | 48 | 8% |

11. Did you have to receive assistance from someone to access your online-based course?

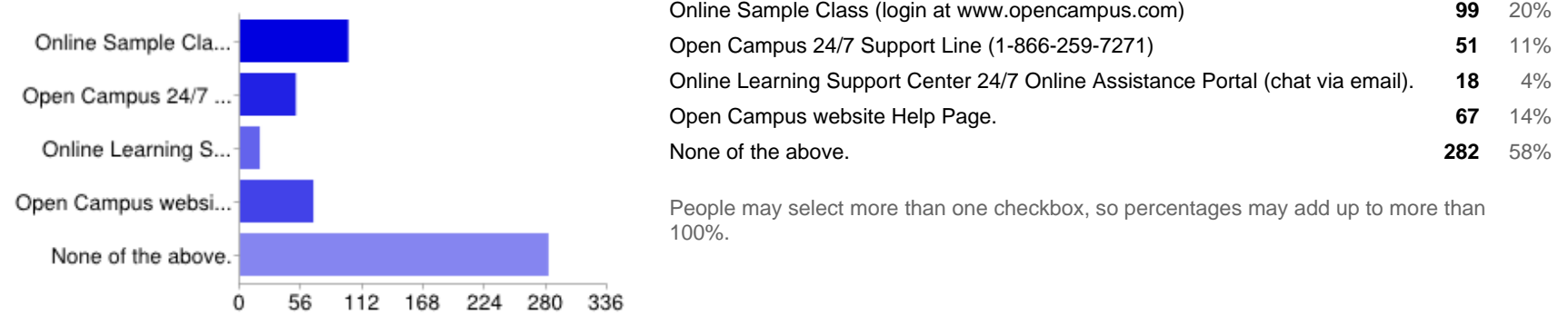
Yes.

112

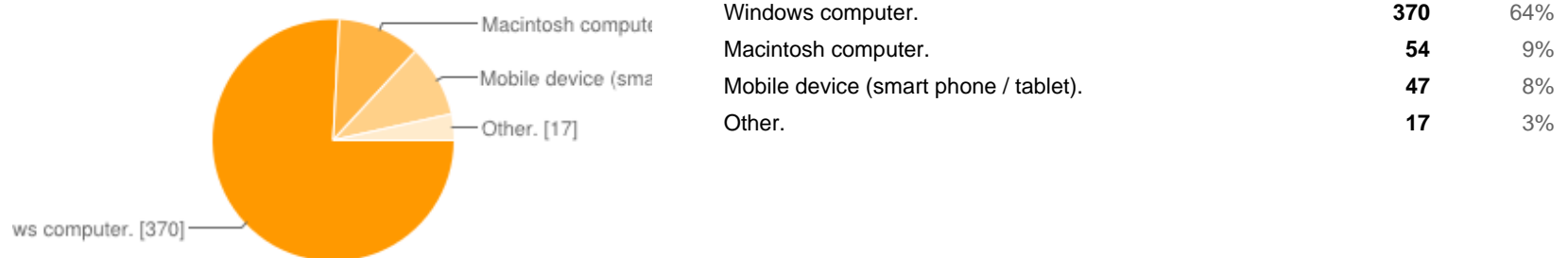
19%



12. Which one of the following online-based course assistance resources have you used the most this semester?



13. How do you access your online-based course?



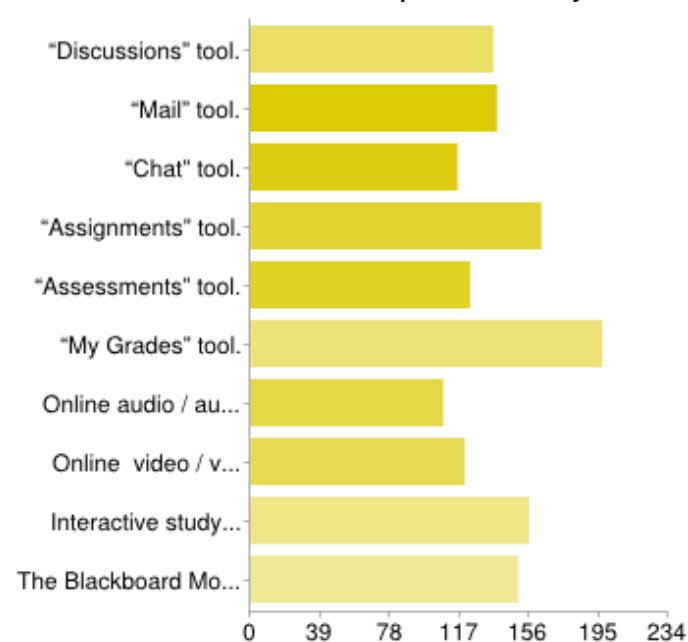
14. What components have you used the most in your current distance education course?



| Component | Count | Percentage |
|----------------------------------|-------|------------|
| "Discussions" tool. | 155 | 32% |
| "Mail" tool. | 182 | 37% |
| "Chat" tool. | 26 | 5% |
| "Assignments" tool. | 381 | 78% |
| "Assessments" tool. | 207 | 43% |
| "My Grades" tool. | 323 | 66% |
| Online video / video podcasts. | 93 | 19% |
| Online audio / audio podcasts. | 39 | 8% |
| Interactive study tools / games. | 55 | 11% |
| The Blackboard Mobile app | 91 | 19% |

People may select more than one checkbox, so percentages may add up to more than 100%.

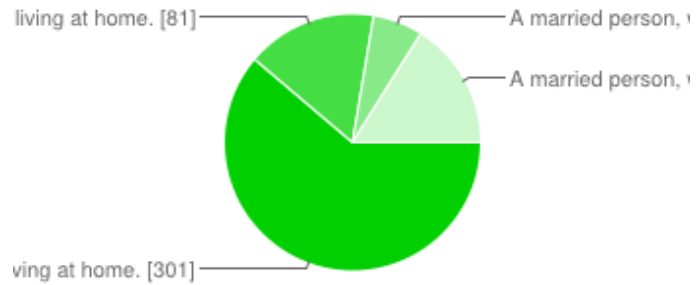
15. What online-based course components would you like to use in the future?



| Component | Count | Percentage |
|----------------------------------|-------|------------|
| "Discussions" tool. | 136 | 30% |
| "Mail" tool. | 138 | 30% |
| "Chat" tool. | 116 | 25% |
| "Assignments" tool. | 163 | 36% |
| "Assessments" tool. | 123 | 27% |
| "My Grades" tool. | 197 | 43% |
| Online audio / audio podcasts. | 108 | 24% |
| Online video / video podcasts. | 120 | 26% |
| Interactive study tools / games. | 156 | 34% |
| The Blackboard Mobile app | 150 | 33% |

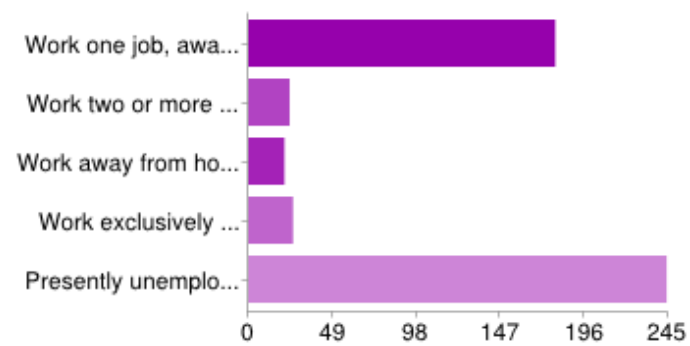
People may select more than one checkbox, so percentages may add up to more than 100%.

16. Which best describes your personal status?



| | | |
|--|------------|-----|
| A single person, with no children living at home. | 301 | 52% |
| A single person, with children living at home. | 81 | 14% |
| A married person, with no children living at home. | 31 | 5% |
| A married person, with children living at home. | 79 | 14% |

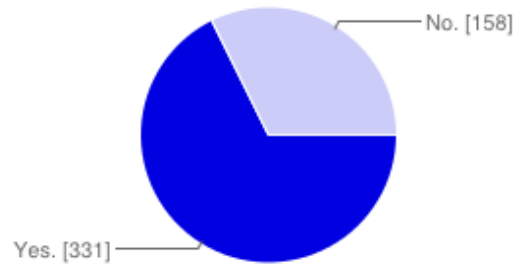
17. Which best describes your employment status?



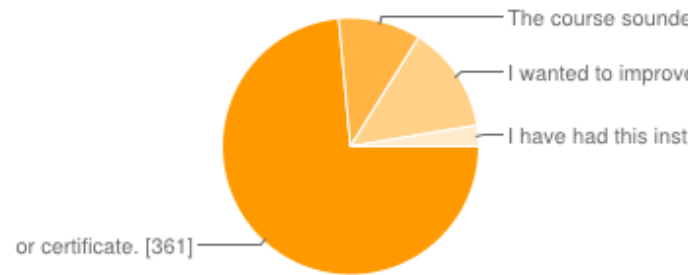
| | | |
|---|------------|-----|
| Work one job, away from home. | 179 | 31% |
| Work two or more jobs, away from home. | 24 | 4% |
| Work away from home and I also work in my home. | 21 | 4% |
| Work exclusively in my home. | 26 | 4% |
| Presently unemployed. | 244 | 42% |

19. If this course had not been offered as a distance education course, would you have been able to complete the course?

| | | |
|------|------------|-----|
| Yes. | 331 | 57% |
| No. | 158 | 27% |

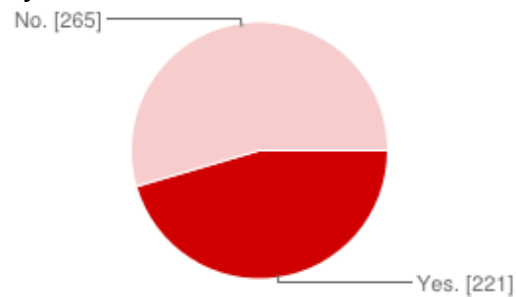


20. Why did you enroll in this course?



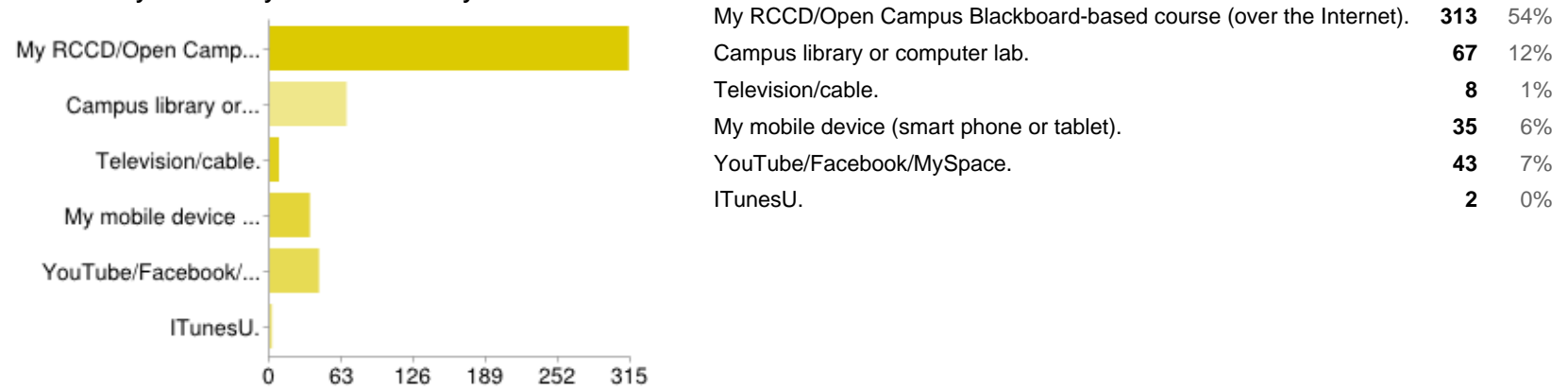
| | | |
|--|------------|-----|
| It is required for my degree or certificate. | 361 | 62% |
| The course sounded interesting. | 51 | 9% |
| I wanted to improve my skills in this area. | 66 | 11% |
| I have had this instructor before. | 13 | 2% |

21. Does your current online-based course include video content?

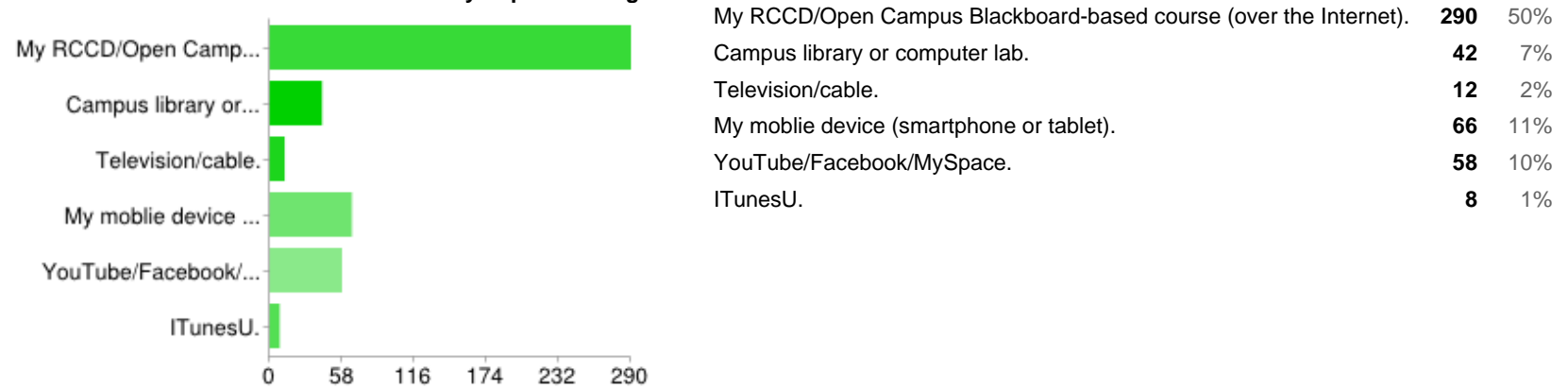


| | | |
|------|------------|-----|
| Yes. | 221 | 38% |
| No. | 265 | 46% |

22. How do you currently access video for your online-based course?



23. What mode of video distribution would you prefer using with an online-based course in the future?



Number of daily responses

